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# Institute for COMPUTERMATION Management

A Division of PHOTO MAGNETIC SYSTEMS, INC.

10750 TUCKER STREET, BELTSVILLE, MARYLAND 20705



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INSTRUCTOR
VASSAR COLLEGE
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# The Institute for COMPUTERMATION Management presents

# SEMINARS ON COMPUTER BASED TOUCH TONE® SYSTEMS

- Highlights of Computer Based Touch-Tone Systems
- State Of The Art
- Price Performance Aspects of Time Sharing Devices And Systems
- Other Comput-A-Phone Applications
- Commercial Application
- Impact Of The Computer Telephone Corporation Comput-A-Phone System
- Comput-A-Phone System Implementation Considerations
- Franchise Opportunities For City-Wide Comput-A-Phone Time Sharing Systems
- User Practice And Operation of Comput-A-Phone System And Devices
- Cocktail Hour For The Press And Institute For COMPUTERMATION Management Students

Computer Telephone Corporation has arranged with the Institute to pay the regular course fee of \$95.00 for you. A nominal luncheon and catering charge non-refundable of \$20.00 per person is the only charge made, payable in advance with the return of your registration card. This also permits utilization of the luncheon time for informal interchange of ideas.

Other details of the seminar, including an agenda and registration card, are enclosed. Registration is limited and on a first-come-first-served basis. We also must plan accurately for accommodations. If you plan on attending, you should get your registration card back to us ten days prior to the institute you plan urrend. You should plan your own transportation and lodging.

#### AMONG THE FEATURED AUTHORITIES . . .



Peter James
Inventor of the Comput-A-Phone

Peter James, Founder President and Chairman of the Board of Photo Magnetic Systems, Inc., parent corporation of Computer Telephone Corporation and Comput-A-Credit Company. Mr. James has a Juris Doctor from George Washington University School of Law and a B.S. in Economics from the Wharton School of Finance and Commerce, University of Pennsylvania. Mr. James is a prolific inventor and author of Comput-A-Phone Systems and Photo Magnetic Systems. He also serves on the IEEE Data Communications and Telegraphy Systems Committee, Colesville Baptist Church Board of Trustees and is a member of several professional societies.



Walter E. Trabbold

Walter E. Trabbold is Comptroller of the Bank of Delaware. The Data Processing Department is part of the office of the Comptroller, headed by Mr. Trabbold. He has served as a branch manager, assistant treasurer in charge of bookkeeping and transit, assistant comptroller in charge of data processing and systems and methods. He is a graduate of the School of Banking, Rutgers University. Mr. Trabbold has served in various positions in the Data Processing Management Association and is past president of the Bank Automation Association of the Delaware Valley. He has served as chairman of a Joint ABA-NABAC committee on the study of no-passbook savings. He is a member of the Board of Trustees of NABAC's Research Division and instructor at the National Automation School at Purdue University. He is a member of the Advisory Committee for the Delaware Technical & Community Colleges and has been chairman of two National Workshops of the ABA, the latest being the Management Information System/Central File Workshop in February 1967 in New Orleans.



John J. Secan

Mr. Secan is Secretary-Treasurer and a Director of Photo Magnetic Systems, Inc. Prior to his present position, for five years he was Controller and Assistant Secretary of Capitol Milk Producers Cooperative, Inc., a Maryland corporation operating a chain of approximately 180 retail convenience dairy grocery stores in Washington, Maryland and Virginia better known as "Highs Dairy Products." Mr. Secan received his education from the Walsh Institute of Accountancy in Detroit, Michigan. During World War II, he served in the U.S. Air Force for three years in special services. His experience includes fifteen years of public accounting before joining Home Milk Producers Association in Miami, Florida as Controller. He is a member of the American Institute of Public Accountants, the National Accountants Association, National Society of Accountants for Cooperatives, American Management Association and belongs to Saint Bartholomew's Catholic Church in Bethesda. John enjoys the sports of golfing and skiing when time permits.

#### Partial list of 1967-68 Attendance to

#### The Institute for COMPUTERMATION Management

American Motors American Telephone and Telegraph Co. Bell Telephone Laboratories Beverly Bank Brenco Automation Center **Calgon Corporation** Campbell Soup Company Canadian Imperial Bank of Commerce C. A. Reed Co. Carroll Graphics, Inc. Coats & Clark Comput-A-Credit, Inc. Computer Telephone Corporation Continental Bank and Trust Co. Dashew Business Machines, Inc. **Datamation Magazine Dun and Bradstreet Edward Isaac and Company** Fifty-Third Union Trust Company First Union National Bank First Wisconsin National Bank Franklin National Bank **Gerber Products Company** Houston National Bank IBM Corporation I.C.C.A. Johnson and Johnson Litton Industries

Miners National Bank Mobil Oil Corporation National Shawmut Bank of Boston **New York Central System** New York Telephone Co. Ohio Bell Telephone Co. Pan American Airways Philadelphia National Bank Photo Magnetic Systems, Inc. Pilgrim Plastic Products Co. Southern New England Telephone Co. Sunbeam Corp. Sun Oil Company Swedo International-Division of Litton, Ind. Sylvania Electric-Div. of General Tel. & Elect. Teletype Corporation The First New Haven National Bank The Presbyterian Hospital in the City of N.Y. Traders Group Limited Union Carbide UNIVAC-Div. of Sperry Rand Corp. United States Gypsum Company Westclox Division of General Time Corporation Westinghouse Electric Corporation

**REGISTRATION:** Tuition, including luncheons and course material, of \$95.00 is prepaid by Computer Telephone Corporation a subsidiary of Photo Magnetic Systems, Inc. You pay only \$20.00 for hotel luncheon and refreshment charges. Classes begin at 9:00 a.m. and end at 6:00 p.m.

**HOTEL ACCOMMODATIONS:** Hotel rooms are not included in the tuition, but reservation cards are furnished by the Institute for COMPUTERMATION Management upon registration.

OTHER COURSES: The Institute for COMPUTERMATION Management covers many subjects in the rapidly expanding "Information Utility Field" and "Data Communications." Among the seminars currently scheduled are:

- Survey of Data Communications
- Remote Data Input/Output Devices for Use Over Telephone and Teleprinter Grade Circuits
- Information Storage & Retrieval
- Graphic and Photo Magnetic Systems

For an outline of these or other courses in the Institute for COMPUTERMATION Management program, write:

Registrar

## Institute for COMPUTERMATION Management COMPUTER TELEPHONE CORPORATION

A Subsidiary of Photo Magnetic Systems, Inc. 10750 TUCKER STREET, BELTSVILLE, MARYLAND 20705 DIAL 301/345-7400 The Institute for COMPUTERMATION Management is sponsored by a group of Next Generation Companies recognizing that applied education is vital to corporate growth. The sponsors' combined strengths present the most advanced thinking and applied experience in the area of computer based touch tone systems. Objective presentation is assured through employment of lecturers from industrial, commercial, financial, and academic fields. In addition, many of the finest scientific and professional men in America are retained on a consultant basis.

Emphasis on proven and workable solutions is enhanced through the use of case studies and actual "live" demonstrations.

The Institute for COMPUTERMATION Management stresses cost-effectiveness in system design. Price performance evaluation of techniques, software and hardware is highlighted.

Sharing the skills of the Sponsor Companies through seminars in major cities is the major goal of the Institute for COMPUTERMATION Management.

The Sponsors are:

Photo Magnetic Systems, Inc.

10750 Tucker Street Beltsville, Md. 20705 Digl (301) 345-7400

**Computer Telephone Corporation** 

10750 Tucker Street Beltsville, Md. 20705 Dial (301) 345-7400

Comput-A-Credit, Inc.

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The Institute for COMPUTERMATION Management

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Please Check	SEMINARS		Please Check	SEMINARS		
FRIDAY, DECEMBER 13, 1968 Beverly Hilton, Beverly Hills, California  THURSDAY, JANUARY 2, 1969 FRIDAY, JANUARY 3, 1969 The Conrad Hilton in Chicago, Illinois  MONDAY, JANUARY 13, 1969 The Statler Hilton in Boston, Massachusetts FRIDAY, JANUARY 17, 1969 The Miami Hilton, in Miami, Florida  MONDAY, FEBRUARY 3, 1969 The John Marshall in Richmond Virginia  MONDAY, MARCH 3, 1969 The Statler Hilton in New York City  MONDAY, MARCH 10, 1969 The Statler Hilton, Dallas, Texas  MONDAY, MARCH 24, 1969 The Washington Hilton in Washington, D.C.  THURSDAY, APRIL 17, 1969 The Queen Elizabeth in Montreal, Canada  FRIDAY, APRIL 18, 1969 The Royal York Hotel in Toronto, Canada  WEDNESDAY, APRIL 30, 1969 The Statler Hilton in New York City			riedse			
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Dear Colleague:

Because of your interest in terms like Touch-Tone Computer Systems, Data Communication, Remote Data Entry and Gathering, Time Sharing Computer Systems, and Computing by Phone, representing today's most significant trend in business, and you have already begun to feel the impact of this trend, you are cordially invited to attend the Institute for Computermation Management one-day seminar on Touch-Tone Computer Systems.

I am happy to announce that when you sign up for one of the seminars, the Computer Telephone Corporation, a wholly owned subsidiary of the publicly held (over the counter) Photo Magnetic Systems, Inc., automatically pays \$95 of the regular tuition fee of \$115 for you. Therefore, all you are paying (other than for your own accommodations) is a luncheon and catering fee of \$20 per person, payable in advance with the return of your registration card. This luncheon time also permits an informal interchange of ideas with Peter James, inventor of the Comput-A-Phone, along with other leading authorities.

For your convenience other details including an agenda and registration card are enclosed. Registration is limited to a first-come-first-served basis, and we respectfully request that you return the enclosed registration card to us ten days prior to the Institute date. You should expect to plan for your own lodging.

As you will see from the enclosed material, the Seminar is an excellent opportunity for you to get in-depth answers and interchange on Computer-Based Touch-Tone Systems and related subjects on an educational level not possible by other means. You will be able to discuss your individual Touch-Tone Computer Phone requirements at the time of the Seminar and at pre-arranged private technical sessions with Computer Telephone Corporation staff members. These technical sessions are by individual arrangement and will be held on the day before and the day after the formal Seminar. You may indicate your desire for a discussion now—as you fill out the enclosed Computer Telephone Corporation Comput-A-Phone Application Survey Card, Institute Registration Card (along with your check for \$20) all of which I trust you will place in the mail, now!

I am sure you will find the program a day well spent in fulfilling your "need to know". And I look forward to meeting you personally at the session.

Sincerely yours,

Enc.

(Miss) Shirley Wilson

Shirley Wilson



#### Institute for COMPUTERMATION Management

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#### **AGENDA**

TIMES	TOPICS	SPEAKERS
9:00- 9:10	INTRODUCTION OF SPEAKERS	Shirley Wilson
9:10- 9:20	SUMMARY OF AGENDA	John J. Secan
9:20- 9:30	HIGHLIGHTS OF COMPUTER BASED TOUCH-TONE SYSTEMS	Peter James
9:30- 9:40 9:40- 9:55	STATE OF THE ART  Desirable Aspects For Remote Data Mechanization Devices Touch-Tone Activated Computer Audio Response System	John J. Secan Peter James
9:55-10-15	COFFEE BREAK PRICE PERFORMANCE ASPECTS OF TIME SHARING DEVICES AND SYSTEMS	
10:20-10:30 10:30-10:45 10:45-11:00 11:00-11:10 11:10-11:20	Competitive Touch-Tone Entry Devices Selected Output Devices For Touch-Tone Systems Typical Audio Response Computer Installation IBM Audio Response Unit Prices Cognitronics Audio Response Unit Prices	John J. Secan Walter E. Trabbold Walter E. Trabbold Peter James Peter James
11:20-11:30 11:30-11:50 11:50-12:00	COMMERCIAL APPLICATIONS  Credit Authorization and Granting Full-Line Banking Services Order Entry	Peter James Walter E. Trabbold John J. Secan
12:00-12:25	OTHER COMPUT-A-PHONE APPLICATIONS Reservation Systems Information Services Remote Data Collection Applications Exotic Applications Summary of Applications	Peter James
12:30-12:50	LIVE DEMONSTRATIONS	All Speakers
12:50- 1:10	QUESTION PERIOD	
1:15- 2:30	LUNCH	
2:30- 2:45	LIVE DEMONSTRATIONS	All Speakers
2:45- 3:00	15 Minute Question Period	Panel

3:00-	3.20	IMPACT OF THE COMPUTER TELEPHONE CORPORATION COM-	
3.00	3.20	PUT-A-PHONE SYSTEM  1. What is taking place today?  2. What is currently being done?  3. What will be done in the near future?	Peter James
3:20-	4:00	COMPUT-A-PHONE SYSTEM IMPLEMENTATION CONSIDERATIONS Implementation Problems  Circuit Requirement Estimation Price Performance Comparison Bell System Data Set Prices Comput-A-Phone System Add-On Devices Comput-A-Phone Security and Privacy Approaches	Walter E. Trabbold & John J. Secan Peter James Peter James John J. Secan Walter E. Trabbold Peter James & Walter E. Trabbold
4:00-	4:15	SHORT BREAK	
4:15-	4:35	FRANCHISE OPPORTUNITIES FOR CITY-WIDE COMPUT-A-PHONE, TIME SHARING SYSTEMS Income Forecasts Expense Forecasts Net Revenue Forecasts	Peter James & Guest Lecturers
4:35-	5:00	PANEL DISCUSSION & REVIEW	All Speakers
5:00-	6:00	USER PRACTICE AND OPERATION OF COMPUT-A-PHONE SYSTEM AND DEVICES	Student Participation
6:00-	7:30	COCKTAIL HOUR FOR THE PRESS AND INSTITUTE FOR COM- PUTERMATION MANAGEMENT STUDENTS	

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